

AGENDA



- Committee** - **CABINET**
- Date & Time** - Tuesday, 6 September 2011 at 6.30 pm
- Venue** - Council Chamber, Council Offices,
Priory Road, Spalding

Membership of the Cabinet:

Councillors: G A Porter (Leader of the Council), C N Worth (Deputy Leader of the Council), P S Przyszlak (Deputy Leader), M G Chandler, R Gambba-Jones, H R Johnson, C J Lawton and G J Taylor.

No substitutions permitted. Revised quorum 4.

Note: Cabinet reports may be referred to Council or Scrutiny Panels. They should therefore be kept for future reference during the current committee cycle.

Persons attending the meeting are requested to turn off mobile telephones

Member Services
Council Offices, Priory Road
Spalding, Lincs PE12 2XE

Date: 26 August 2011

AGENDA

1. Apologies for absence.
2. Minutes – To sign as a correct record the minutes of the meeting of the Cabinet held on 19 July 2011 (Copy enclosed).
3. Declarations of Interest.
4. Questions raised by the public under Cabinet Procedure Rule 2.4.
5. To consider any matters which have been subject to call-in.
6. To consider matters arising from the Policy Development and Performance Monitoring Panels in accordance with the Overview and Scrutiny Procedure or the Budget and Policy Framework Procedure Rules.
7. A Step Change Improvement in Customer Service: Implementing the New South Holland District Council Telephone System – There is an opportunity at South Holland District Council to introduce a new state-of-the-art telephone system and provide a much improved customer service experience whilst ensuring excellent value for money. Councillors have requested clarifications about certain aspects of the system and this report provides additional information in that regard. (Joint report of the Portfolio Holder for Internal Services, Performance and Business Development and the Director of Commissioning enclosed.)
8. Capital Programme 2011/12 – To report on the Capital Programme at the end of the 1st quarter in 2011/12. (Joint report of the Portfolio Holder for Strategic Finance and Democratic Services and the Assistant Director Finance (S151) enclosed.)
9. Any other items which the Leader decides are urgent.

Note: (i) No other business is permitted unless by reason of special circumstances, which shall be specified in the Minutes, the Leader is of the opinion that the item(s) should be considered as a matter of urgency.

(ii) Any urgent item of business that is a key decision must be dealt with in accordance with paragraphs 15 and 16 of the Constitution's Access to Information Procedure Rules.