



SOUTH HOLLAND

DELEGATED DECISION RECORD

This records a key or other decision taken by the Cabinet in accordance with the Council's scheme of Delegations (as set out in Section D of Part 3 of the Council's Constitution).

Unless the Leader and the Chairman of the Performance Monitoring Panel certify that the matter is so urgent that the normal five-day scrutiny delay on action should not apply, then this decision will come into force and may then be implemented on the expiry of five working days after the publication of the decision, unless called in under the call-in procedures as set out in Section D of Part 3 of the Council's Constitution.

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| Decision Maker | Cabinet |
| Report Title | Tenant Engagement and Influence |
| Summary Background | To adopt the Tenant and Influence Engagement Strategy 2025-2027 (Appendix B). |
| Author / Contact Officer | Adel.Gardner@sholland.gov.uk |
| Ward(s) Affected | All Wards |
| Urgent? | No |
| Key Decision? | No |
| In Key Decision Plan? | N/A |
| Date of Decision | 10 June 2025 |
| Date Published | 11 June 2025 |
| Call-In Expiry | 18 June 2025 |
| Exempt Information? | No |
| Decision (Action Agreed) | <ol style="list-style-type: none"> 1) That the Tenant Engagement and Influence Strategy be adopted; and 2) That minor operational amendments to the Tenant Engagement and Influence Strategy be delegated to the Assistant Director – Housing in consultation with the Portfolio Holder for Strategic and Operational Housing. |
| Reason(s) | As a responsible social landlord, the Council is required to have Tenant Engagement and Influence mechanisms in place to provide tenants with meaningful opportunities to get involved with and scrutinise the Housing Landlord Service. This is not only essential for meeting legal obligations set out by the Regulator of Social Housing but also crucial for ensuring tenants receive services that suit their needs and aspirations. |
| Options | Do nothing – The Council would be unable to evidence that it is meeting the outcomes of the |

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| | Transparency, Influence and Accountability consumer standard and will not be able to provide a variety of mechanisms to capture and involve tenants voices and insight. This was not the recommended option. |
| Further Information | |