



SOUTH HOLLAND

DELEGATED DECISION RECORD

This records a key or other decision taken by the Cabinet in accordance with the Council's scheme of Delegations (as set out in Section D of Part 3 of the Council's Constitution).

Unless the Leader and the Chairman of the Performance Monitoring Panel certify that the matter is so urgent that the normal five-day scrutiny delay on action should not apply, then this decision will come into force and may then be implemented on the expiry of five working days after the publication of the decision, unless called in under the call-in procedures as set out in Section D of Part 3 of the Council's Constitution.

Decision Maker	Cabinet
Report Title	Social Housing Regulation – Q4 2024/25 review
Summary Background	To provide Cabinet with an update on progress made towards meeting the outcomes of the Social Housing (Regulation) Act 2023, including revised consumer standards.
Author / Contact Officer	Housing Transformation Manager vcherry@sholland.gov.uk, Director of Communities JasonKing@sholland.gov.uk
Ward(s) Affected	All Wards
Urgent?	No
Key Decision?	No
In Key Decision Plan?	N/A
Date of Decision	10 June 2025
Date Published	11 June 2025
Call-In Expiry	18 June 2025
Exempt Information?	No
Decision (Action Agreed)	That the work underway towards delivering the outcomes of the consumer standards, and the progress made towards aligning services with the new regulatory regime be noted.
Reason(s)	To provide updated information regarding ongoing work towards meeting the outcomes of the consumer standards.
Options	Do nothing – to retain progress updates through operational arrangements with the Portfolio Holder for Strategic and Operational Housing. This option was not considered to be appropriate as the Regulator of Social Housing was clear that Councillors were responsible for ensuring that the Council, in its role as a registered provider, was meeting the regulatory standards set.
Further Information	N/A position update

