

## Appendix D

Consideration was given to the report of the Assistant Director of Democratic Services which provided Members with information on the Performance of the Council in accordance with Priorities set out in the Corporate Plan.

Attached to the report was the new style Quarterly Performance Report which had been generated by the new Performance Management system 'Performance Plus', and which showed the position at the end of Quarter 2 (30 September 2012).

Included at the front of the report was a high level overview of the Council's performance against each of its corporate priorities outlined in its Corporate Plan 2011-2015.

The main body of the report contained a summary of each service which included – Actual/Forecast spend versus Revised Budget; Performance indicators; Projects; Audit Recommendations; and Risks. It was followed by a detailed three month overview of performance indicators and projects, reported on by exception (under and over performing items only). Commentary was also provided by Service Managers/Portfolio Holders, to give further information on potential areas of concern.

Portfolio Holders and Service Management would now be managing performance through live access to individual reports within Performance Plus.

Further appendices to the report included the Annual Greenhouse Gas Emissions report which reported performance against the Council's Carbon Management Plan and the savings that were being achieved, and a report on the outturns from Procurement Lincolnshire for South Holland, which provided a summary of savings to date, the current in year position and future expectations.

Members considered the report and raised some general questions on specific items within the report. In addition, the following issues were raised:

- With regard to the 'target' representation of whether the Authority was delivering the Corporate Priorities and Key Aims that supported each of them, Members commented that this only showed areas within each priority that were being met. Members requested that in future, a list of the Corporate Priorities, together with the Key Aims under each Priority, be provided within this section in order to show more clearly which areas were not being delivered.
- Members questioned how some of the more 'nebulous' priorities could be measured? The Joint Performance Team Leader responded that although these may not be measurable, reporting could show whether they had been delivered or not.

- The method of reporting could give a false impression, advising of what was being done but not what wasn't being done.
- Page 64 of the agenda (in the Housing Overview section of the report) – Indicator SH-HL-KI-11, Average time to re-let SHDC property. The comment on this item was that the target was not met due to the high volume of voids. Members commented that targets/indicators for this area need to be devised that not only looked at the time it took to re-let a property, but also addressed the cost of void properties.
- Page 79 of the agenda, Appendix B, graph showing Castle Sports Complex Energy Use. Members requested that this information be separated out to reflect the wet-side and dry-side usage.

The Joint Performance Team Leader highlighted to Members that Scrutiny recommendations could be built into the new system. She also requested that at future Panel meetings, Members forward questions they had regarding the Performance Report to her prior to the meeting in order that a full response could be provided at the meeting.

#### DECISION:

That the report be noted and the changes raised within the meeting be highlighted within the Performance Report which would be presented to Cabinet in January 2013.