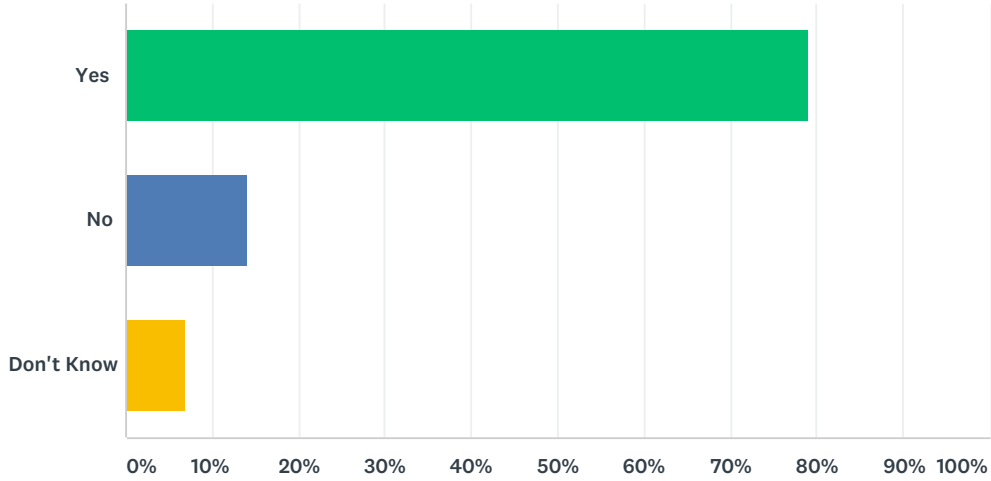


# Q1 Do you agree that we should keep the main characteristics of the current Council Tax Support scheme for the next financial year to provide continuity?

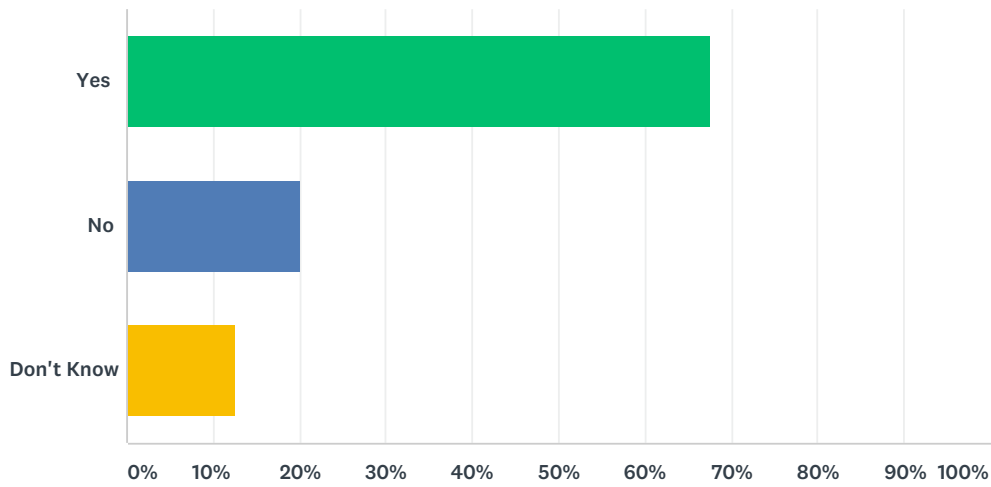
Answered: 43 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	79.07%	34
No	13.95%	6
Don't Know	6.98%	3
<b>TOTAL</b>		<b>43</b>

## Q2 Do you agree that our current scheme is fair and provides support to those most vulnerable?

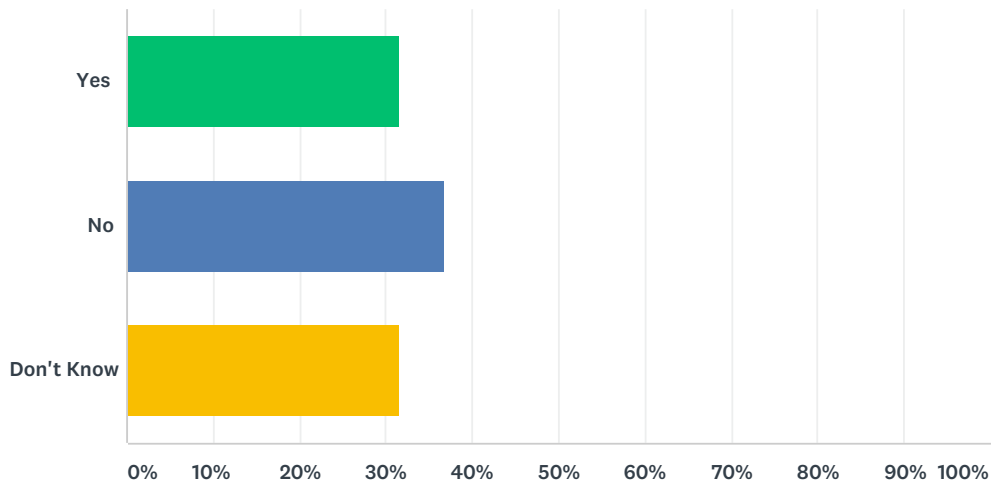
Answered: 40 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	67.50%	27
No	20.00%	8
Don't Know	12.50%	5
TOTAL		40

### Q3 Are there any other people we should protect when considering changes to our Council Tax Support Scheme in the future?

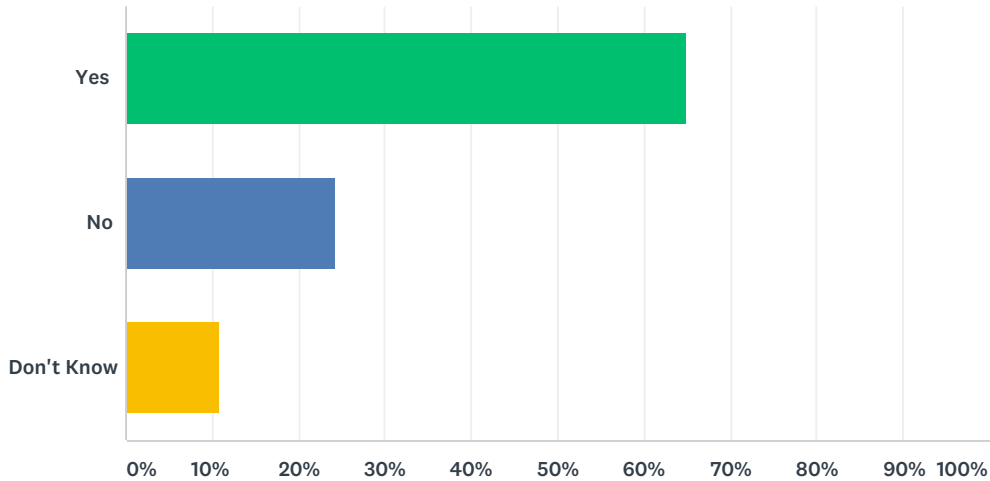
Answered: 38 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	31.58%	12
No	36.84%	14
Don't Know	31.58%	12
TOTAL		38

Q4 Do you agree with the proposal to increase our scheme in line with the DWP provisions for Housing Benefit for 2020/21 and future years? Each year the Government reviews and generally increases the amount people need to live on for the calculation of welfare benefit. By applying the same changes to our Council Tax Support scheme we would ensure that our scheme remains up-to-date with DWP allowances and premiums each year.

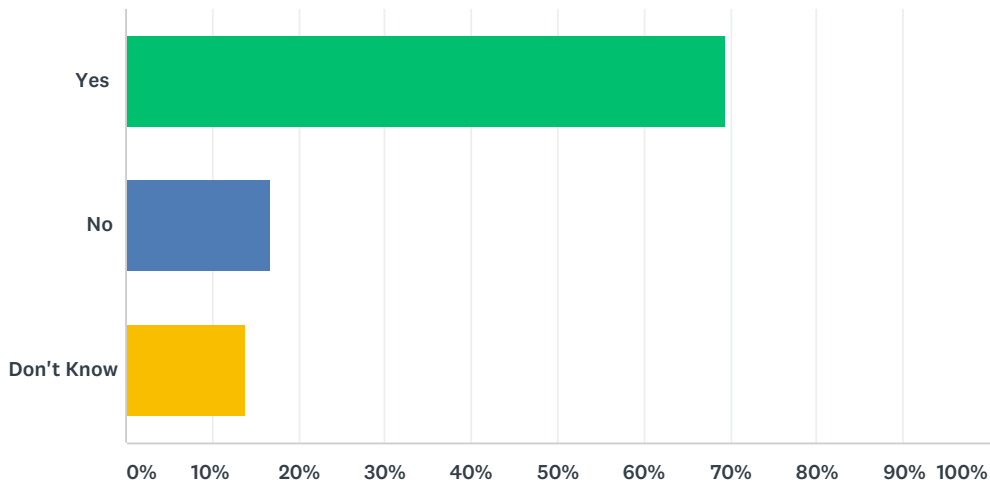
Answered: 37 Skipped: 6



ANSWER CHOICES	RESPONSES
Yes	64.86% 24
No	24.32% 9
Don't Know	10.81% 4
TOTAL	37

Q5 Do you agree with the proposal to introduce a link to the award of Universal Credit, removing the need for customers to make a separate application for Council Tax Support? At the moment, Universal Credit claimants need to make a separate application for Council Tax Support to this Council. By introducing a link to the award of Universal Credit, this will make it easier for those who are applying for Universal Credit to apply for Council Tax Support as well at the same time, removing the need for a separate application.

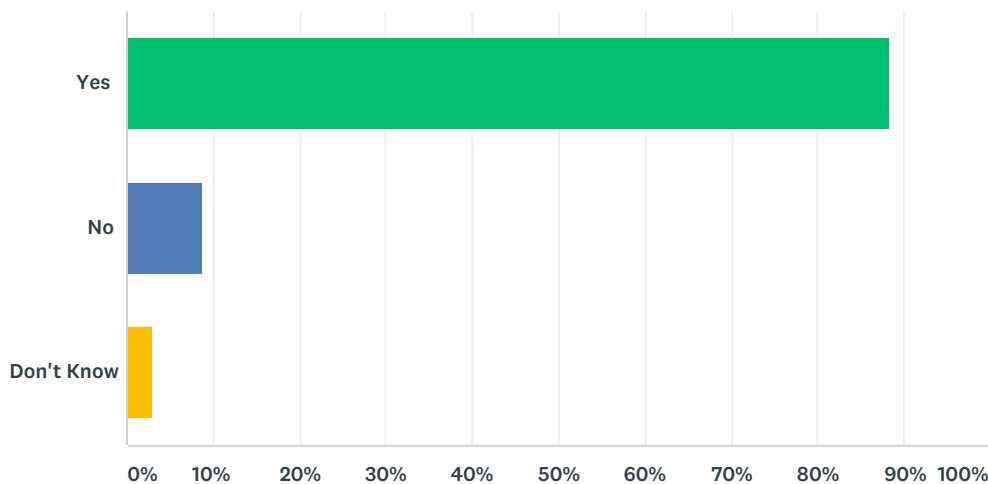
Answered: 36 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	69.44%	25
No	16.67%	6
Don't Know	13.89%	5
<b>TOTAL</b>		<b>36</b>

Q6 Do you agree that we should simplify what happens to Council Tax Support when Universal Credit earnings change by small amounts by introducing a tolerance level? Universal Credit (UC) is paid monthly, calculated on customer’s circumstances including earnings. We recognise that customers’ circumstances, especially earnings, fluctuate. Under our existing scheme rules, the Council is required to recalculate the amount of Council Tax Support whenever a customer’s Universal Credit changes, generating a revised Council Tax bill and updated payment arrangements. This can increase customer uncertainty about the amount of Council Tax they need to pay. Under the proposals, any earnings change within a new tolerance level would have the effect of ‘freezing’ a customer’s Council Tax Support, and therefore no revised correspondence would be issued to the customer and there would be no amendment to Council Tax repayments. Where a customer’s circumstances noticeably change, for example employment ceases, the tolerance rule would not apply and this would trigger an immediate adjustment to Council Tax Support to provide extra benefit. Additionally, it is intended that the scheme provides for discretion to reassess entitlement where a reduction in earnings occurs and it is clear the level of earnings will likely continue at a lower rate.

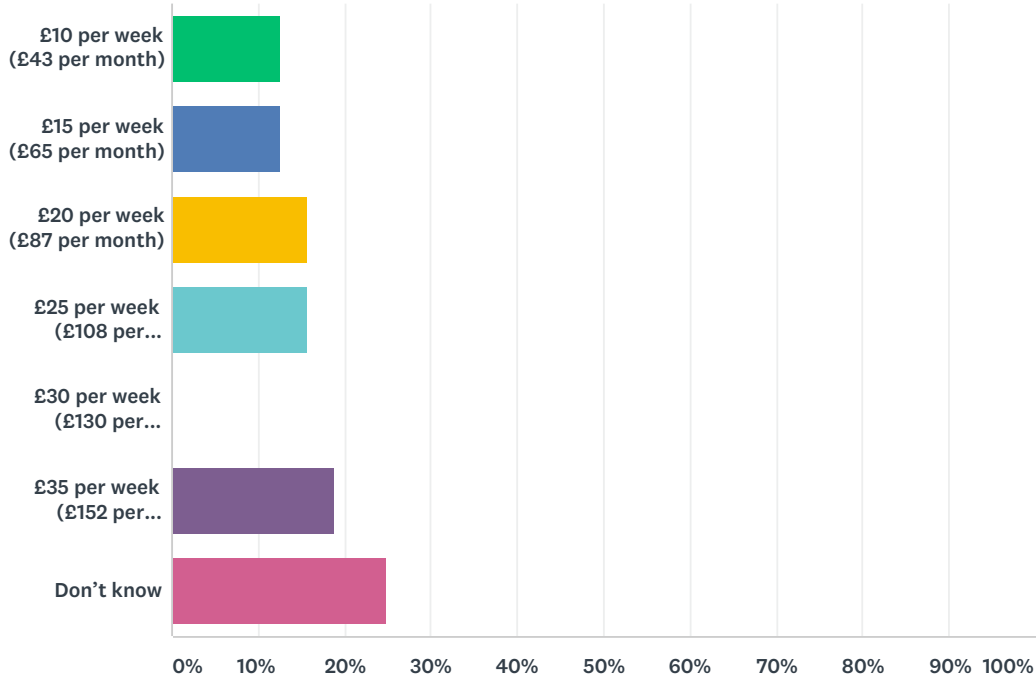
Answered: 34 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	88.24%	30
No	8.82%	3
Don't Know	2.94%	1
TOTAL		34

**Q7 If you answered Yes to Question 3, what do you feel the earnings tolerance level should be set at?(£15 per week is approximately 2 hours at national minimum hourly rate)**

Answered: 32 Skipped: 11



ANSWER CHOICES	RESPONSES	
£10 per week (£43 per month)	12.50%	4
£15 per week (£65 per month)	12.50%	4
£20 per week (£87 per month)	15.63%	5
£25 per week (£108 per month)	15.63%	5
£30 per week (£130 per month)	0.00%	0
£35 per week (£152 per month)	18.75%	6
Don't know	25.00%	8
<b>TOTAL</b>		<b>32</b>

## Q8 Any additional comments?

Answered: 6 Skipped: 37