

SOUTH HOLLAND DISTRICT COUNCIL

Report of: Councillor Glynis P Scalese

To: South Holland District Council Wednesday, 24 November 2021

(Author: Andrea Tait, Democratic Services Officer)

Subject Health Scrutiny for Lincolnshire Report

Purpose: To provide South Holland District Council with an update following the latest meeting of the Health Scrutiny for Lincolnshire Committee

Recommendation(s):

That the report be noted.

1.0 Pain Management Service Update

- 1.1 The latest quarterly report from Care Quality Commission for the period April 2021 to June 2021 was reviewed and no significant concerns highlighted from this review.
- 1.2 The report shows an improvement in positive feedback received by those patients completing and returning a patient satisfaction survey and a reduction in negative feedback in comparison to the previous quarter.
- 1.3 Patients attending 6 out of 8 pain management programme sessions. From September 2021, the CPMS expects to move to reporting pain management programme sessions based around a blended approach of face to face and virtual programs.

2.0 COVID -19 Update

- 2.1 The CPMS has continued to employ safe systems of working for patients and staff in accordance with guidance in order to minimise the risk of infection from COVID-19.
- 2.2 CPMS staff have full access to appropriate PPE and lateral flow testing and there continues to be high level of staff take up COVID-19 vaccinations.

3.0 Use of Opioids

- 3.1 The Committee received information related to Opioid prescribing in Lincolnshire. This is because in line with national guidance the CCG expected the CPMS model of care to help to achieve a reduction in use of these drugs for the treatment of chronic pain.
- 3.2 Prescribing data received by the CCQ indicates that the use of Pregabalin and Gabapentin is an upward trend for Lincolnshire and nationally, data indicates that the abuse of these two drugs in Lincolnshire is higher than the national average position and Lincolnshire is an outlier against each of the associated measures of Pregabalin prescribing per 1000 patients; prescribing of Pregabalin total mg per 1000 patients; and total defined daily dose of Pregabalin and gabapentin per 1000 patients. The CCG prescribing team is working to bring Lincolnshire back to nearer the national position for each of these measures.

3.3 Decisions on Individual Funding Requests for patients in the pain management service have been responded to by the CCQ in a timely manner.

4.0 **Key Developments at North West Anglia NHS Foundation Trust**

4.1 Ongoing Response to Covid-19. The last 18 months have been like no other in the NHS as we have adapted and responded to manage patients care during the Covid-19 pandemic. The Trust is slowly recovering and restoring services to what has become the new normal.

4.2 Patients needing hospital treatment for Covid-19 now being cared for in dedicated red areas at Peterborough City Hospital and Hinchingsbrooke Hospital. This enables the Trust to maintain a green status at its Stamford and Rutland Hospital site, where outpatients and day care services continue as normal alongside the John Van Geest inpatient ward.

4.3 The prevalence of infection in our local communities, particularly in Peterborough, remains higher than in some parts of the country and we expect to be caring for patients with Coronavirus for a considerable time yet.

4.4 The impact of the virus on the running of hospital service remains significant, particularly in relation in infection control measures and staffing.

4.5 Stamford and Rutland Hospital Minor injuries Unit will re-open on 1st October 2021 having been closed during the Coronavirus pandemic.

5.0 **Lakeside Medical Practice Stamford**

5.1 The Care Quality Commission inspected Lakeside Medical Practice Stamford on 8th June 2021. This followed the receipt of a high number of concerns raised but the public about care access.

5.2 Immediately after the CQC inspection visit and prior to publication of the CQC full inspection report, the practice was issued with an urgent enforcement notice in relation to risks associated with medicines management, medication and London's term condition reviews and dispensary procedures. The notice required Lakeside to submit an action plan setting out how the matters would be addressed. CQC also served two warning notices to Lakeside Stamford on to good Governance and safe staffing.

5.3 The practice was also rated inadequate for all population groups.

The QCQ found that;

5.4.1 The practice was not providing care in a way that kept patients safe and proceed them from avoidable harm.

5.4.2 Patients were not always receiving effective care and treatment that's met their needs.

5.4.3 Staff mostly dealt with patients with kindness and respect and involved them in decisions about their care, however., patients commented that their care had been impacted upon by poor access to appointments.

5.4.4 The practice adjusted how it delivered services to meet the needs of patients during the Covid-19 pandemic. However, patients were unable to access care and treatment in a timely way.

5.4.5 The way the practice was being led and managed did not promote the delivery of high quality, person centred care.

- 5.4.6 Lakeside Practice has a very detailed action plan to address all areas of concern highlighted by the QCQ .
- 5.4.7 The CQC is satisfied with the progress to date on required improvements and CQC representatives have reported the same. The CQC will continue to meet with the practice to receive ongoing assurance on the improvement actions and to provide support where required.
- 6.0 **Nuclear Medicine**
- 6.1 Nuclear Medicine services are provided by united Lincolnshire Hospitals NHS Trust at Grantham, and District Hospitals, Lincoln County Hospital and Pilgrim Hospital Boston. The imaging is performed at all three sites, using five gamma cameras with a new £1 Million radio pharmacy having been opened at Lincoln County Hospital. This radiopharmacy provides radiopharmaceuticals for Grantham and Pilgrim hospitals, which are transported there on a daily basis.
- 6.2 There is a shortage of Trained Medical Physics Experts but the process to train is approximately two years.
- 6.3 The development of the new Emergency Department at the Pilgrim hospital will require the redevelopment of the building that currently houses the nuclear medicine department, and a new area will need to be identified and developed for the nuclear medicine service.
- 7.0 **ACRONYMS**
- 7.1 NHS – National Health Service
- 7.2 UTC – Urgent Treatment Centre
- 7.3 CQC – Care Quality Commission
- 7.4 GP – General Practice

Background papers: -

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Key Decision: N

Exempt Decision: N