



REPORT TO:	Joint Performance Monitoring Panel and Policy Development Panel
DATE:	Wednesday 4 May 2022 – Joint PMP/PDP Tuesday, 7 June 2022 - Cabinet
SUBJECT:	South Holland Centre Task Group Final Report
PURPOSE:	To present the task group's final report for consideration.
KEY DECISION:	No
REPORT OF:	South Holland Centre Task Group
REPORT AUTHOR:	Caroline Hannon, Lead Officer for South Holland Centre task group (Head of Delivery)
WARD(S) AFFECTED:	All
EXEMPT REPORT?	Part – Exempt appendices

SUMMARY

Following a report to Council on 29th July 2021 regarding the revised operations of the South Holland Centre (SHC) upon its re-opening, it was agreed that a task group would be set up. The task group agreed that their remit should include reviewing the historical operation of the SHC, examining the current proposals and considering other activities, uses and operation that may be possible. As a result of this review, which has included interviews with officers, members and external partners, the task group has made a number recommendations that are set out in Appendix A.

RECOMMENDATION

- That members of the Joint Policy Development Panel and Performance Monitoring Panel consider the task group's final report, suggest any relevant amendments and consider making recommendations to Cabinet.

REASONS FOR RECOMMENDATIONS

- To ensure that that the Panels have an opportunity to consider the Task Group's findings before any recommendations are made to Cabinet.

OTHER OPTIONS CONSIDERED

- None

1. BACKGROUND

- 1.1 The South Holland Centre task group consisted of Members from both Performance Monitoring Panel (PMP) and Policy Development Panel (PDP) and commenced its work on 28th September 2021.
- 1.2 The scope of the task group was:
- To review the historical operation of the SHC, examine the current proposals, consider other activities, uses and operation that may be possible to help inform the task group in making recommendations to enable the Centre to serve the public and ensure a viable future.
- 1.3 The membership of the task group consisted of Councillors B Alcock (Chairman), F Biggadike, P Redgate, S Walsh, D Wilkinson and A Woolf. Councillor A Newton was also co-opted onto the task group.

2. Review Process

- 2.1 The task group met on a number of occasions. At their first meeting they undertook a full tour of the South Holland Centre to familiarise themselves with all parts of the building.
- 2.2 Information was sought from a variety of sources including officers, members and external SHC users.
- 2.3 The following witnesses were interviewed by the task group:
- Sam Knowles – Assistant Director Finance
 - Emily Spicer – Assistant Director Wellbeing and Community Leadership
 - Emily Holmes – Communities Manager
 - Richard Hodgson – Assistant Director Strategic Projects
 - Marc Whelan – Strategic Operational & Property Manager
 - Corey Gooch – Senior Change and Performance Business Partner
 - Phil Perry – Assistant Director Leisure and Culture
 - Steve Houchin – Chief Finance Officer (PSPS)
 - Jason Lunn – Consultant employed by the Authority to assist with the Centre’s re-opening
 - Colin Ward – Live Promotions
 - Karl Gernert – Act II
 - Sally Harrison – Previous SHC manager
 - Lord Porter – Leader of the Council
 - Councillor Gary Taylor – Portfolio Holder for Communities and Facilities
- 2.4 The evidence and information received was analysed collectively to inform the task group’s conclusion and recommendations contained within the final report, which is attached at Appendix A.

3. CONCLUSION

- 3.1 The task group worked diligently to obtain as much information as possible about the operations of the SHC, both currently and historically. They spoke with current staff,

former staff, portfolio holders and service users. The task group considered budgetary information, performance information, attendance figures and scheduling information.

3.2 The task group has conducted a thorough review of operations based on the information provided and has put forward a range of recommendations for the Panels' and the Cabinet's consideration.

3.3 The task group has provided its findings in its final report at appendix A and has provided some suggested future performance metrics at Appendix B.

4. EXPECTED BENEFITS TO THE PARTNERSHIP

4.1 The attached report makes a number of recommendations to improve the operations of the SHC which may be taken to Cabinet for consideration and action, if approved by PMP/PDP.

5. IMPLICATIONS

5.1 SOUTH AND EAST LINCOLNSHIRE COUNCIL'S PARTNERSHIP

5.1.1 None

5.2 CORPORATE PRIORITIES

5.2.1 The South Holland Centre helps to meet the following Corporate Plan 2019-23 objectives.

- Lead, enable and embed the provision of a range of improved local community, cultural and art facilities that support the enhanced wellbeing of South Holland's communities
- Support Spalding and Holbeach to be attractive places that people want to visit, live and work while supporting all other towns and villages in the district to meet the needs of their communities

5.3 STAFFING

5.3.1 This report does not include any specific staffing implications. Should the task group's final report be approved by PDP/PMP it will be presented to Cabinet. Cabinet may consider whether the recommendations put forward by the task group will have any staffing implications, now or in the future.

5.4 CONSTITUTIONAL AND LEGAL IMPLICATIONS

5.4.1 None

5.5 DATA PROTECTION

5.5.1 None

5.6 FINANCIAL

5.6.1 This report does not include any specific financial implications. Should the task group's final report be approved by PDP/PMP it will be presented to Cabinet. Cabinet may consider whether the recommendations put forward by the task group will have any financial implications, now or in the future.

5.7 RISK MANAGEMENT

5.7.1 None

5.8 STAKEHOLDER / CONSULTATION / TIMESCALES

5.8.1 As set out in Section 2 above, the SHC task group has engaged and consulted with a number of SHC stakeholders.

5.9 REPUTATION

5.9.1 As a South Holland District Council asset, successful operation of the South Holland Centre is important to the Council's reputation.

5.10 CONTRACTS

5.10.1 None

5.11 CRIME AND DISORDER

5.11.1 None

5.12 EQUALITY AND DIVERSITY/ HUMAN RIGHTS/ SAFEGUARDING

5.12.1 None

5.13 HEALTH AND WELL BEING

5.13.1 None

5.14 CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

5.14.1 None

6. ACRONYMS

- 6.1 SHC – South Holland Centre
PMP – Performance Monitoring Panel
PDP – Policy Development Panel

APPENDICES

Appendices are listed below and attached to the back of the report: -

APPENDIX 1	Final Report of the South Holland Centre Task Group
APPENDIX A	Five-year financial summary of SHC accounts
APPENDIX B	Budget Manager report 2020/21 - Exempt
APPENDIX C	SHC analysis from Senior Change and Performance Business Partner - Exempt
APPENDIX D	Suggested Metrics for consideration by future committees.
APPENDIX E	Summary of the notes of the task group meeting on 11 th April when the arrangements for the catering provision were discussed.

BACKGROUND PAPERS

No background papers as defined in Section 100D of the Local Government Act 1972 were used in the production of this report.

CHRONOLOGICAL HISTORY OF THIS REPORT

A report on this item has not been previously considered by a Council body.

REPORT APPROVAL	
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Approved for publication:	Councillor Bryan Alcock
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