Lincolnshire Homelessness and Rough Sleeper Strategy 2022-2027

Consultation Summary

Consultation was undertaken between 29/7/2022 - 9/9/2022, with feedback sought from a range of stakeholders, statutory partners, voluntary sector, service users, advocates, etc.

A summary of the responses are detailed below. These comments have been used to shape the final draft of our Homelessness and Rough Sleeper Strategy.

In total 21 responses were received including a collective response from all departments at Lincolnshire County Council involved in the homelessness remit.

Contributors:

- members of the public
- Councillors
- Charity or voluntary organisations
- housing providers
- support providers
- local authorities
- health authority
- government agency
- Advisory Non-departmental Public Body – EM Veterans & Pensions Committee
- Office of the Police and Crime Commissioner

Summary of responses

1. Do you agree with the strategies aim that if homelessness cannot be prevented it should be rare, brief and non-recurring?
    - Agree 19 responses
    - Disagree 2 responses

    Respondents that disagreed felt that homelessness can always be prevented and that there are people rough sleeping that don't wished to be housed.
    Outcome – wording changed to reflect these observations.

2. The strategy has 5 priorities: Prevent, Protect , Partnerships, Place, Plan

    Do you feel that these priorities will contribute to achieving our aim for homelessness to be rare, brief and non-recurring?
    - Agree 20 responses

- Disagree 1 response

Respondents that disagreed felt that the priorities needed to be backed up by remedies and clear actions, the priorities prevent and protect needed refining and there is a need to join up resources across the county in respect of joint commissioning.
Outcome – priority descriptions changed to reflect comments and implementation plan will include clear actions and a focus on joint commissioning.

3. Do you agree that the pathways detailed in the strategy in section 10, will ensure each group receives support and assistance tailored to their needs?
   - Agree 10 responses
   - Disagree 11 responses
     Respondents that disagreed, have their feedback included in the outcome table below

4. Do you agree that the actions in the action plan will achieve the 5 priorities as detailed in question 2?
   - Agree 8 responses
   - Disagree 13 responses
     Respondents that disagreed, have their feedback included in the outcome table below

Summary of Feedback received	Action taken
Whole person approach	See Pathways below
Building social housing	It is recognised nationally there is a housing shortage particularly in social housing sector. Local authorities and housing providers have separate but clearly linked housing delivery strategies
Caravan parks on the coast	Includingin hidden homelessness section
Reference to Lincolnshire Homes for Independence and the Housing, Heath and Care Delivery Group	Agree and reflected in latest version
Strengthern the importance of partnership and collaorative working throughout	Agree and reflected in latest version
Homelessness not just housing but multiple issues	Agree, section on complex and multiple needs recognises this and commitment to reflect it in operational delivery
Include reference to work undertaken during Covid 19 vaccinations and health inequalities	Agree and reflected in latest version, it is also included in the Strategy review document
More information on Team Around the adult pilots and Outcomes	Included in partnership section and will be monitored and reported through the action groups
Include more on successes of the voluntary and community sectors	Including in partnerships section

Addressing those with no recourse to public funds	Included in challenges
Data analysis as an opportunity to understand causes and effects	Added to ambitions plan
To demonstrate clear accountability	Will include a chart showing accountability structure for Lincolnshire
Actions to be more measurable	The strategy includes over arching ambitions, to ensure the document is relevant over its lifespan. Detailed implementation actions plans will be SMART
More mention of mental health	Included throughout the document
Change ex-Armed forces to Armed Forces Community including veteran cohort	Agree and reflected in latest version
Include desire to improve a healthy life expectancy	Agree and reflected in latest version
Pathways, to include more detail on what will happen when, need individualised approach not standard pathways	The strategy includes over arching ambitions, to ensure the document is relevant over its lifespan. Detailed implementation actions plans will be SMART We aim for our pathways to be a clear access with desired outcomes, we recognise the journey will always be an individual one and services will reflect that
Need to include that prison leavers are not all released into the county where they have been residing	Agree, this is addressed in the operational delivery of the prison leavers protocol

Next Steps:
We really appreciate the time taken to review our draft strategy and the feedback given. It is really valuable to ensure the document is not only accessible to all but that our plans are realistic and will make a difference to those in Lincolnshire.

All feedback has been considered and where appropriate incorporated into the latest version of the Strategy. Each local authority will now seek approval of the Strategy through its own individual administration.

Those individuals and organisations who expressed interest in being further involved in the delivery of our strategy will be invited to participate in our working groups.