

ACTIONS

<u>ACTIONS FROM THE PERFORMANCE MONITORING PANEL MEETING HELD ON 14 MARCH 2023</u>			
MINUTE NO.		ITEM	RESPONSIBLE OFFICER
70. 22/23		<u>Q3 2022-23 PERFORMANCE REPORT</u>	
*	(a)	<p>Members asked for the reasons for the reduction in performance regarding the processing of housing benefit claims - it was important that claims were processed quickly.</p> <p>UPDATE: During Q4 there were challenges of a high outstanding workload, largely attributed to reduced resource which has now been resolved. Whilst the team was successful in reducing the overall volume for the month of November, older work does adversely impact on the speed of processing statistics. The services continues to prioritise activity, and workload and performance is under close management scrutiny. It is also worth noting performance is back on target for Q4</p>	Corey Gooch
✓	(b)	<p>Members asked for examples of Freedom of Information requests.</p> <p>MINUTED MEETING RESPONSE: A summary of FOI requests would be compiled and circulated to the Panel after the meeting.</p> <p>UPDATE: Response circulated to the Panel on 6 April 2023 and appended to this document.</p>	Corey Gooch
✓	(c)	<p>Members requested that performance of the previous quarter be included within each Performance Report so that direct comparisons could be made.</p> <p>UPDATE: Noted for future reports.</p>	Corey Gooch
74. 22/23		<u>PERFORMANCE MONITORING PANEL WORK PROGRAMME AND DRAFT PARTNERSHIP SCRUTINY WORK PROGRAMME 2023/24</u>	
✓		<p>Members stated that the Joint Scrutiny of Public Transport Task Group be represented on the partnership work programme 2023/24 as the work was incomplete</p> <p>UPDATE: Actioned.</p>	Rebecca James

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		<u>OUTSTANDING ACTIONS FROM PREVIOUS PERFORMANCE MONITORING PANEL MEETINGS</u>	
58. 22/23		<u>24 JANUARY 2023</u> <u>CRIME AND DISORDER REPORT</u>	
✓	(a)	<p>Members were not aware of the White Ribbon Day campaign noted on page 59 of the report and asked how the campaign was promoted.</p> <p>MEETING MINUTED REPONSE: The Community Safety and Enforcement Manager stated that the White Ribbon Day campaign was a national campaign however local promotional methods would be investigated and circulated to the Panel. A different approach would be taken if the campaign was to be supported in the future.</p> <p>UPDATE: Democratic Services confirmed that they organised for the Councillors to each have a white ribbon for White Ribbon Day. Concerns raised at PMP about how the campaign was promoted were fed back to improve outcomes for 2024.</p>	Dee Bedford
x	(b)	<p>Members referred to the CCTV SHDC incidents zone analysis data and noted that a high number of incidents were reported from a small number of CCTV cameras. Members enquired whether the data could distinguish single incidents captured across multiple cameras sited at close proximity.</p> <p>Update to follow.</p>	Dee Bedford
59. 22/23		<u>24 JANUARY 2023</u> <u>REVIEW OF IMPLEMENTED PLANNING DECISIONS</u>	
✓		<p>Members requested specific feedback regarding the site where the condition for the installation of play equipment had been withdrawn. Members also sought clarification of how a planning condition could subsequently be removed and by whom.</p> <p>UPDATE: Comments relayed to Head of Planning. Planning requested clarification of the specific site concerned as this would influence responses to both parts of the question. The member could not recall the details of the site so the action was marked as complete but would be reinstated should information come forward.</p>	Head of Planning

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<p>46. 22/23</p> <p>*</p>		<p><u>29 NOVEMBER 2022</u> <u>SIR HALLEY STEWART PLAYING FIELD TASK GROUP</u> <u>UPDATE</u></p> <p>UPDATE: Following the action sheet response provided at the 14 March 2023 Performance Monitoring Panel meeting, a legal opinion had been received and discussed at the meeting of the Sir Halley Stewart Playing Field Task Group on Tuesday 28 April 2023. A final report will be presented at the first meeting of the Performance Monitoring Panel of the new administration.</p>	<p>Rachel Rowett (lead officer) Simon Walsh (Chairman of Task Group)</p>
<p>47. 22/23</p> <p>*</p>		<p><u>29 NOVEMBER 2022</u> <u>INVESTIGATION OF NETWORK OUTAGE IMPACTING SHDC</u> <u>AND THE WIDER PARTNERSHIP IN SEPTEMBER 2022</u></p> <p>A report to come forward to the Panel detailing the results of the resiliency options investigation and subsequent action taken.</p> <p>UPDATE 6 April 2023: Since the previous report, the KCOM links contracts have been novated from LCC to the District Council. Options for a resilient link have been explored and the report is in draft. It is expected this will go through to ICT Strategy in the next month for review.</p> <p>UPDATE 7 June 2023: The options for Internet resiliency have been explored and a paper is currently with Officers for consideration</p>	<p>Jackie Wright</p>
<p>45. 21/22</p> <p>*</p>		<p><u>16 MARCH 2022</u> <u>PERFORMANCE MONITORING PANEL WORK PROGRAMME</u></p> <p>For the Task Group covering 'The effectiveness of management companies' set up to undertake maintenance on residential estates throughout the district past, present and for the future' be commenced/reviewed in the near future.</p> <p>UPDATE: the Task Group covering 'The effectiveness of management companies' to be merged with the Public Open Spaces Task Group. Initial discussions regarding a way forward to take place in June 2022 between Head of Planning, Portfolio Holder for Planning and Chairman of the Performance Monitoring Panel. The Portfolio Holder confirmed that the issue was not yet ready for PMP involvement and was still being discussed at Executive level.</p> <p>UPDATE 29 November 2022: At the 29 November 2022 PMP meeting, the Chairman explained the logic behind the merging of the Task Groups and gave reassurance to members that both areas would be scrutinised in due course.</p> <p>UPDATE 11 April 2023 & 7 June 2023: Head of Planning confirmed that there were no further updates at this stage.</p>	<p>Phil Norman</p>

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