

# APPENDIX B

## Taxi and Private Hire Policy Consultation Feedback Oct 23.

4 x responses from Operators (2 are copies of an identical submission)

### PH Vehicle age restrictions / standards

All oppose changes to the PH vehicle age restrictions and variously cite cost of replacement, risk to employment from increased costs, reduction in available fleet size, risk of vehicles from outside the district picking up school contracts (that we can't control). One suggests a lower standard than proposed and that's to suggest cars since 2016 that meet the current latest emissions standard (Euro 6 diesel) to reduce initial replacement costs. Suggests this would meet emissions standards for most cities.

One suggestion of going back to 6 – monthly compliance checks as previous to give assurance as to the safety and standards of older vehicles.

One operator asking why they can't have privacy glass. Wants to retain it as the change would limit the range of high quality vehicles they can consider.

### Application process deadlines / applications

Suggestion around scanning and sending documents to ease process due to delays in getting appointments to see documents.

Medicals – can they not be in line with HGV requirements.

6 week turn-around for drivers and 4 weeks for vehicles is too long and needs reducing – causing detriment to the trade.

Can we not use a DVLA check code at the point of submission, rather than ask for one to be generated at the point of processing.

Would like to receive renewal notices again.

English test – want to know the proposed fees – say burden on new applicants is already daunting. Suggest free test. Also suggestions of test done when meeting with officers e.g just read a paragraph in English. General support for a test in principle.

### General

Would like to have a personal contact point again, like they used to.