

ACTIONS

<u>ACTIONS FROM THE PERFORMANCE MONITORING PANEL MEETING HELD ON 23 JANUARY 2024</u>			
MINUTE NO.		ITEM	RESPONSIBLE OFFICER
52. 23/24		<u>ITEMS REFERRED FROM THE POLICY DEVELOPMENT PANEL</u>	
✓		Members agreed that a performance update in respect of the Sustainable Products Policy be presented to the Performance Monitoring Panel in six months' time. UPDATE: Added to the PMP Work Programme and Sarah Baker advised of request.	Sarah Baker
54. 23/24		<u>PRIMARY HEALTH CARE PROVISION</u>	
*		A number of issues had been raised with ICB representatives and responses were being sought. UPDATE: The following are the links that enable the public to provide feedback either directly to the ICB or to Healthwatch. To contact Lincolnshire ICB: https://lincolnshire.icb.nhs.uk/contact/ To contact Healthwatch Lincolnshire: https://www.healthwatchlincolnshire.co.uk/contact-us Further updates would be circulated to the Panel as these became available.	ICB representatives
55. 23/24		<u>HOMELESSNESS</u>	
✓		Members asked that the criteria assessment for rough sleepers be circulated to members of the panel. The Homelessness Reduction Manager responded that this would be delivered as part of workshop for members. UPDATE: Noted – to be arranged in due course.	Tom Marsters
✓		Members received requests for support from members of the public and asked for clarification of the best route for people to take if they anticipated homelessness. UPDATE: <ul style="list-style-type: none"> • Please direct customers to approach via: housingoptions@sholland.gov.uk 	Tom Marsters

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		<ul style="list-style-type: none"> • If members of the public spot a Homeless individual, please utilise the 'Streetlink' option as this will go directly to the outreach team: StreetLink - Connecting people sleeping rough to local services (thestreetlink.org.uk) • If councillors have specific concerns on a case I am happy to have an email directly to me so I can look into it tmarsters@sholland.gov.uk 	
56. 23/24		<u>REVIEW OF IMPLEMENTED PLANNING DECISIONS</u>	
✓		Members requested that a comment be sent to Planning Officers which requested that all recommendations throughout the report be taken into consideration for future planning applications UPDATE: Actioned	Andrea Tait

		<u>OUTSTANDING ACTIONS FROM PREVIOUS PERFORMANCE MONITORING PANEL MEETINGS</u>	
38. 23/24		<u>15 November 2023</u> <u>Q2 PERFORMANCE REPORT 2023/2024</u>	
✓	(f)	Members requested sight of performance data for ELDC and BBC so that partnership trends could be compared and learning shared. Could the data be included in the report. MINUTED MEETING RESPONSE: The Business Intelligence and Change Manager responded that whilst the navigation of a combined partnership performance report would be challenging, the respective ELDC and BBC performance reports could be shared. UPDATE: Circulated to the panel 27 Feb 2024.	Corey Gooch
47. 22/23		<u>29 NOVEMBER 2022</u> <u>INVESTIGATION OF NETWORK OUTAGE IMPACTING SHDC AND THE WIDER PARTNERSHIP IN SEPTEMBER 2022</u>	
*		A report to come forward to the Panel detailing the results of the resiliency options investigation and subsequent action taken. UPDATE 6 April 2023: Since the previous report, the KCOM links contracts have been novated from LCC to the District Council. Options for a resilient	Jackie Wright

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		<p>link have been explored and the report is in draft. It is expected this will go through to ICT Strategy in the next month for review.</p> <p>UPDATE 7 June 2023: The options for Internet resiliency have been explored and a paper is currently with Officers for consideration.</p> <p>UPDATE 25 July 2023: Report was considered by Strategy Board and has since been presented to PFH, who has asked for alternative options to be explored.</p> <p>UPDATE 25 October 2023: New resiliency options are being tabled with PFH 03/11/23.</p> <p>UPDATE 4 January 2024: Resiliency options were presented to PFH and option to install resilient link has been added to 24/25 revenue budget. Should it be approved budget, it should be noted this solution would still incur some downtime if initiated as the “switch over” would not be viable for less than 1/2 days outage due to the time to implement and repoint records. Therefore, services would need to plan for the initial outage through their BCP.</p>	
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