



**2023-24**

# **CCTV Service Annual Statistical Report**



*served by One Team*

# Introduction

This document provides an examination of data collected by the CCTV department for the CCTV areas within East Lindsey District Council, Boston Borough Council and South Holland District Council. This data is collected and studied to better understand the performance and achievements of the CCTV service. This report is not (nor indeed intended to be) a full picture of criminal activity within the areas it covers.

All CCTV camera areas within this report are monitored from the Boston CCTV control room. Towns and Parishes within the above districts that have alternative monitoring solutions are not included in this report. For example: the towns of Coningsby and Spilsby within the ELDC region have town centre CCTV systems that are not monitored by our control room, and therefore any incident data from those areas are not available to us.

Data for North Kesteven District Council in this report relates to the CCTV area of Sleaford which is monitored from the Boston CCTV control room.

The data presented in this report is primarily derived from the 'Viewscape' software (previously referred to as VTAS), which is utilised by the CCTV service. Please note, the CCTV service does not have any predetermined objectives regarding incidents or arrests, nor do they receive any incentives or financing based on performance. As such, there is no motive for us to modify or falsify statistics, and the information provided in this document can be reliably considered as accurate.

## Summary of Data

The data within this report relates to the period between 01/04/23 and 31/03/24. Within this time period, CCTV operators have recorded:

**13,654** Administrative Daily Log entries.

The Operators 'Daily Log' is a record of routine actions, such as marking the beginning and end of a work shift, routine camera patrols, radio & telephone communications and Control Room administrative duties.

**955** Incident Records which includes...

<b>506</b>	East Lindsey camera area incidents
<b>286</b>	Boston camera area incidents
<b>118</b>	South Holland camera area incidents
<b>45</b>	North Kesteven camera area incidents.

An incident is an event or happening that deviates from the normal or expected course of events, often causing disruption, harm, or requiring attention or action. The CCTV incident log is a record of an Operator's actions and their assessment of the kind of incident they are involved with.

**383** CCTV contributed arrests. This breaks down further to:

<b>185</b>	East Lindsey camera area arrests
<b>119</b>	Boston camera area arrests
<b>60</b>	South Holland camera area arrests
<b>19</b>	North Kesteven camera area arrests

A CCTV operator records police arrests for incidents that they have been involved with or arrests they have witnessed. This performs a safety function for all involved, and also acts as an objective performance indicator.

**450** Evidence Packages for Police / Court use. Divided by district...

<b>159</b>	East Lindsey area evidence packages
<b>148</b>	Boston area evidence packages
<b>119</b>	South Holland area evidence packages
<b>24</b>	North Kesteven area evidence packages

A CCTV evidence package as produced by our CCTV Operators consists of a written witness statement, a DVD ROM disk of CCTV footage (sealed in an evidence bag for court use) and an unsealed copy for police officer usage. Each evidence package takes a minimum of 30 minutes to produce, but may take longer depending upon the complexity and volume of the footage. Flash drives or Hard Drives are sometimes used in evidential packages where bulk footage is requested.

## Total Performance Data

The chart below shows a monthly breakdown of the evidence, incidents and arrests logged by CCTV across all monitored districts combined. This is compared with the figures from last year (22/23) and a percentage increase / decrease shown. Percentage differences can be dramatic for any given month, however this can even out when the whole year is taken into consideration. The page following this shows the same information divided by district.

Total CCTV Performance Data 23/24								
Month	Arrests		Evidence		Reviews		Incidents	
April	18	-33%	39	30%	68	-6%	89	7%
May	41	193%	44	10%	77	-8%	120	82%
June	41	46%	31	11%	65	7%	81	-7%
July	44	52%	44	19%	57	2%	112	26%
August	45	15%	38	9%	65	-8%	121	-21%
September	36	64%	36	3%	70	3%	97	4%
October	22	-24%	28	-20%	45	-25%	66	-27%
November	35	13%	40	33%	67	40%	50	-47%
December	16	-27%	28	0%	61	22%	61	-27%
January	26	-4%	33	10%	49	-25%	51	-54%
February	28	65%	35	-3%	57	-17%	55	-41%
March	31	-30%	54	59%	88	21%	52	-54%
Year Total	383	16%	450	13%	769	-1%	955	-18%

**Image Reviews.** An image review refers to the process of a police officer or other authorised person viewing previously recorded CCTV footage in either the Boston CCTV Control Room or the CCTV Review Suites in Skegness & Mablethorpe Police Stations to investigate a crime, anti-social behaviour, or other incidents.

## District Monthly Breakdown

	Boston			
Month	Arrests	Evidence	Reviews	Incidents
April	4	17	38	32
May	11	13	32	43
June	17	10	35	27
July	15	2	5	21
August	14	11	26	41
September	7	11	30	22
October	3	12	17	16
November	9	13	32	10
December	7	8	28	20
January	8	13	19	14
February	12	18	32	21
March	12	20	41	19
<b>Year Total</b>	<b>119</b>	<b>148</b>	<b>335</b>	<b>286</b>

	East Lindsey			
Arrests	Evidence	Reviews	Incidents	
10	9	11	47	
18	19	26	56	
18	9	13	40	
21	29	33	76	
23	16	23	62	
23	11	16	65	
11	9	13	33	
24	8	8	27	
7	6	7	28	
11	11	17	27	
7	12	17	23	
12	20	27	22	
<b>185</b>	<b>159</b>	<b>211</b>	<b>506</b>	

	South Holland			
Arrests	Evidence	Reviews	Incidents	
3	9	13	7	
9	11	14	14	
5	9	13	12	
8	11	13	10	
5	10	14	13	
3	13	23	7	
4	7	11	11	
1	12	19	10	
2	11	21	10	
5	7	9	9	
8	5	8	8	
7	14	20	7	
<b>60</b>	<b>119</b>	<b>178</b>	<b>118</b>	

## Live Incidents: Category Breakdown

Incident Category	BBC		ELDC		SHDC	
	22-23	23-24	22-23	23-24	22-23	23-24
Alarm Activation	5	4	9	6	2	3
Alcohol	13	16	22	12	8	8
Anti-Social Behaviour	56	26	35	31	11	8
Bicycle Theft	3	0	0	0	1	0
Breach of Conditions or Ban	9	1	2	2	2	1
Burglary	5	6	24	24	5	2
Criminal Damage & Arson	2	10	18	16	5	4
Domestic Abuse	2	4	8	9	0	0
Drugs	25	14	39	37	5	6
Emergencies	1	0	2	0	0	1
Environmental Crime	0	3	0	4	0	0
Events	0	0	2	0	0	0
Fire / Ambulance / Sudden Death	5	6	17	8	0	2
Fraud	1	3	1	0	0	1
Licensing	2	1	0	0	1	0
Other Crime	7	3	7	2	6	2
Other Theft	2	3	2	5	0	0
Public Order	21	16	39	38	12	14
Robbery	6	6	8	7	0	0
Search for Person	20	34	90	72	11	7
Shoplifting	40	40	19	18	12	13
Suspicious Behaviour	20	6	10	14	6	1
Theft from the Person	0	2	1	3	0	2
Traffic Offence	46	24	44	48	7	12
Vehicle Crime	11	3	9	8	1	0
Violence and Sexual	43	36	96	80	17	26
Weapons	13	18	42	43	16	5

The table above shows the incidents monitored and logged by CCTV operators and their assessment of the incident category it relates to. Figures are highlighted **green** where there is an increase in logged incidents on the previous year, **red** where there is a decrease and **yellow** where it has remained the same.

The incidents in this section are those that were monitored live as they happened and logged by our CCTV Operators. Here we can see that some crime types (like Bicycle Theft) can be difficult for operators to spot unless the behaviour is particularly obvious. However, these incident types can be picked up at a later date by a review of recorded images.

## District Locations – Top 20 Cameras

The table below shows the top 20 most active cameras in each district, as per the number of CCTV incidents logged for their usage.

Boston Borough Council		
ID	Location	Inc
005	Market Place – Craythorne Lane	67
023	Haven Bridge	41
020	Ingram Memorial	40
003	West Street	39
006	Market Place	37
007	Strait Bargate – Market Place	37
008	Strait Bargate	34
012	John Adams Way	27
013	St. Botolph's Bridge	26
024	Rosegarth Street	25
001	West Street	24
019	Lister Way	22
026	Red Lion Street	21
021	Town Bridge	21
017	Sluice Bridge	19
010	Wide Bargate	18
015	Fountain Lane – New Street	17
029	Park Gate	16
080	Bargate Bridge	13
022	Staniland Car Park	13

East Lindsey District Council			
ID	Town	Location	Inc
490	Skegness	Lumley Road	90
491	Skegness	Lumley Square	88
482	Skegness	North Parade	72
495	Skegness	Roman Bank	68
483	Skegness	Grand Parade	67
489	Skegness	Lumley Avenue	64
484	Skegness	Grand Parade	58
496	Skegness	Roman Bank	42
488	Skegness	Beresford Avenue	38
487	Skegness	Tower Esp Car Park	28
492	Skegness	Tower Gardens	26
493	Skegness	Tower Gardens	26
494	Skegness	Tower Gardens	26
468	Mablethorpe	High Street	22
497	Skegness	Richmond Drive	22
498	Skegness	Richmond Drive	21
469	Mablethorpe	High Street	19
511	Ingoldmells	Ingoldmells	18
508	Skegness	Festival Car Park	17
481	Skegness	North Parade	16

South Holland District Council			
ID	Town	Location	Inc
204	Spalding	Hall Place	31
212	Spalding	Winsover Road	20
203	Spalding	Market Place	18
207	Spalding	New Road	17
211	Spalding	Westlode Street	17
205	Spalding	Sheep Market	16
201	Spalding	Bridge Street	15
206	Spalding	Red Lion Street	15
210	Spalding	Winfrey Avenue	10
202	Spalding	Broad Street	8
209	Spalding	Swan Street	8
208	Spalding	Herring Lane	6
215	Spalding	Vine Street	5
221	Holbeach	High Street	5
220	Holbeach	High Street	4
223	Holbeach	High Street	4
219	Crowland	West Street	3
214	Spalding	The Crescent	2
217	Crowland	Trinity Bridge	2
218	Crowland	South Street	2

Incidents are often covered by more than one camera to follow proceedings or cover the incident from multiple angles for better evidence capture. Therefore adding up the columns will produce a number higher than the total number of incidents logged.

## Reflections

It is worth noting that a rise or fall in CCTV logged data can be influenced by a number of factors external to the CCTV department. Changes to policing, business practices, sporting events, local wealth or weather conditions can all be influential to change behaviours observed by the CCTV service. Differences from year to year can be dramatic, and the causes are often unclear without greater knowledge of those external factors.

Our CCTV service has recruited a small set of volunteers with the help of Lincolnshire Police. The purpose of these volunteers will be to monitor live camera feeds and spot unreported crime and anti-social behaviour. If successful, this scheme will be expanded in the future.

We believe there could be some useful performance data within the information gathered for Image Reviews. Most of our current incident data relates to live viewed incidents logged by Operators, however incidents captured by the 24/7 recording of CCTV are not currently separately categorised by incident type. Some work on the administration of these records could produce some useful data, especially after the work to enhance our passive CCTV recording capabilities.