

## APPENDIX A

### Leisure Facilities Visits Questions

#### Questions for management.

- How is the facility run, what is its current management arrangement?
- What did the area previously have in place?
- How is the facility funded?
- What is the footfall?
- What types of groups use the facility?
- Are the facilities right for the area, do they fulfil the requirements of the area, are there additional facilities you would like to provide?
- Do local schools use the facilities; are these both primary and secondary?
- What other groups use the facilities?
- What types of charging structures do you have?
- What parking facilities do you provide and are they suitably?
- Are there any catering facilities, if so how is this structured in conjunction with the management of the Leisure Centre?
- What temperature do you run the pool water and the air temperature at? Is this set for a particular user i.e. swimming clubs etc
- How the building currently heated?
- How is the pool heated?
- How is the pool sanitised and were other methods considered for sanitising the pool ?
- How are the other services provided?

#### Questions for users of facilities

- Why are you here,
  1. To watch someone else participate
  2. To participate
  3. To help
- How far have you travelled today and by what means?
- Do you feel the parking facilities are satisfactory here?
- Do you get charged for parking here?
- How often do you use the facilities?
- What facilities are you using today?
- What other facilities do you use here?
- What do you like about the facilities?
- What don't you like about the facilities?
- Do you think the swimming pool temperature is satisfactory or is it too hot/cold?
- Do you feel the facilities are well maintained?
- Do you feel the facilities are kept clean?
- What could be improved here?
- What additional facilities would you like?
- What would be your ideal facility
- Are the facilities right for the area, do they fulfil the requirements of the area, are there additional facilities you would like to provide?